Set Your Browser

Recommended Browsers, Settings, & Plug-Ins

For best results, we recommend that you use Internet Explorer 6.

Internet Explorer - You may use:

- Internet Explorer 5.0 to 6.0, except 5.5 Service Pack 1 (PC)
- Internet Explorer 5.0 and 5.1 (Mac OS 9.x)
- Internet Explorer 5.1 (Mac OS 10.1)

If you have IE 6 and did not upgrade from 5.5, you probably do not have the latest version of Microsoft's Java Virtual Machine (VM). It can be found on this page of the Microsoft website. Scroll to the bottom of the page to download the version for your operating system. Your WebCT course pages will not display correctly without Microsoft VM.

Netscape Navigator - You may use versions 4.76, 6.2.1, 6.2.2 and 6.2.3 (PC and MAC) except 4.78. Version 6.0 is NOT recommended due to technical difficulties reported.

AOL Users - PC users need the AOL version 7.0 (PC and Mac). Do not use earlier versions of the AOL client with earlier versions of Internet Explorer 6.0 as you will have difficulty accessing many of WebCT features.

For best results with AOL:

- Connect to the Internet using AOL version 7.0 or higher
- Open a private chat within AOL (this allows the AOL client to remain open, without asking if you wish to disconnect while minimized
- Minimize AOL
- Launch a recommended browser

WebTV
WebCT does not support WebTV.

Browser Settings
Check your browser version at the WebCT Browser Tune-up page then set the cache, Java, and cookie settings.

Set Cache to Always Reload a Page

| Netscape 4.5 and higher | • Select Edit - Preferences  
|                        | • Click the + sign next to Advanced to see more options  
|                        | • Select Cache  
|                        | • Select the Every Time radio button at the bottom  
|                        | • Click OK  |

| Internet Explorer 5.0  | • Tools  
|                        | • Internet Options  
|                        | • Select the General Tab  
|                        | • Click the Settings button  
|                        | • Click the radio button to the left of Every visit to the page.  |

Enable Java

| Netscape 4.76 and higher | • Select Edit - Preferences  
|                         | • Select Advanced  
|                         | • Make sure the Enable Java and Enable JavaScript boxes are checked  |
| Internet Explorer 5.0 and higher |  
|---------------------------------|---|
| Click OK                        |  

- Select Tools - Internet Options
- Select the Advanced tab
- Locate Microsoft VM
- make sure the Java console enabled and Java logging enabled boxes are checked
- Click OK.
- Restart your computer if you checked the Java console enabled box

Turn off Anonymous Log-in Cookie Settings

Set cookies to avoid repeated log-in requests. If you are very security conscious, you can disable cookies after finishing the WebCT session.

| Internet Explorer 5.0 and higher |  
|---------------------------------|---|
|                                |  
| Select Tools - Internet Options|  
| Select the Security tab        |  
| Select Custom level            |  
| Scroll down to User Authentication settings |  
| Log-in options                 |  
| Select the Automatic log-in only in Intranet zone radio button |  
| Click OK                       |  

Two additional sites that may be helpful are [www.google.com/cookies.html](http://www.google.com/cookies.html) or [www.hometodo.com/HTD/cookies.htm](http://www.hometodo.com/HTD/cookies.htm).

**Plug-Ins**

If your course requires a plug-in, it will be stated on the syllabus. You can view the class syllabus by visiting WebCT and clicking on “See courses on this server.” Click the ![](1) to the left of the course title. You'll need to download any plug-ins that are required which do not already reside on your hard drive. You may also check with your instructor about any additional plug-ins needed for your courses.

Check your computer for plug-ins at the WebCT [Browser Tune-Up](#) page.