With SMARTHINKING, you can

- Connect With an e-structor and interact with a live tutor.
- Schedule a Personal Session and pre-schedule a live session with an e-structor of your choice.
- Submit your Writing for any class to our Online Writing Lab.
- Submit a Question and receive a reply from a tutor.
- Select My Account at the top of your homepage.

Renewing your current SMARTHINKING Account

- Logon to SMARTHINKING using your current username and password.
- Select My Account at the top of your homepage.
- Click on the picture of the schoolhouse.

- Enter the username and password of NSCC1011 and CUMBERLAND, respectively, under the heading Extend Your Account.
- Click Add to renew your original account.

Creating your SMARTHINKING Account

- Go to http://www.smarthinking.com
- Log in with username and password of NSCC1011 and CUMBERLAND, respectively.
- Complete the self-registration form.
- Refer to the Student Handbook in the Customer Support and FAQ area of your homepage for information on the use of our service.

TECHNICAL REQUIREMENTS

Memory
- Windows PC = 16MB
- Apple Mac = 32 MB

Connection Speed
- 56K modem recommended; 28.8K modem will also work without major problems

Browsers
- Windows PC users need:
  - Firefox 1.0.4 or higher
  - Internet Explorer 5.1 or higher
- Apple Mac OS users need:
  - Firefox 1.0.4 or higher
  - Internet Explorer 5.1 or higher
  - Safari 1.3 or higher

Settings and Plug-Ins
- Pop-ups must be disabled.
- JavaScript must be enabled.
- Session cookies must be enabled for your logged in session of our site to work properly.
- Java runtime must be enabled if you will be using the whiteboard screen capture tool in the SMARTHINKING.
- ActiveX must be enabled for the whiteboard screen capture tool in the SMARTHINKING and using Internet Explorer.
- Flash™ Player must be installed: version 8 or higher for Windows or Apple Mac OS X; version 7.0.19 or higher for Apple Mac OS 9.

Need help using SMARTHINKING? E-mail Customer Support at support@smarthinking.com or call (888) 430-7429 ext. 1