

Nashville State Community College

Help when you need it: 24 hours a day! That's




Online Tutoring: Anywhere, Anytime

Math • Bilingual Math • Introductory Anatomy & Physiology • Biology • Chemistry • Organic Chemistry
Physics • Economics • Finance • Accounting • Statistics • Spanish • Writing

With SMARTHINKING, you can

- **Connect With an e-structor** and interact with a live tutor.
- **Schedule a Personal Session** and pre-schedule a live session with an e-structor of your choice.
- **Submit your Writing** for any class to our Online Writing Lab.
- **Submit a Question** and receive a reply from a tutor.
- **Select My Account** at the top of your homepage.

Renewing your current SMARTHINKING Account

- **Logon** to SMARTHINKING using your current username and password.
- **Select My Account** at the top of your homepage.
- **Click** on the picture of the schoolhouse. 
- **Enter** the username and password of **NSCC1011** and **CUMBERLAND**, respectively, under the heading *Extend Your Account*.
- **Click Add** to renew your original account.

Creating your SMARTHINKING Account

- **Go to** <http://www.smarthinking.com>
- **Log in** with username and password of **NSCC1011** and **CUMBERLAND**, respectively.
- **Complete** the self-registration form.
- **Refer** to the *Student Handbook* in the Customer Support and FAQ area of your homepage for information on the use of our service.

TECHNICAL REQUIREMENTS

Memory

- Windows PC = 16MB
- Apple Mac = 32 MB

Connection Speed

- 56K modem recommended; 28.8K modem will also work without major problems

Browsers

Windows PC users need:

- Firefox 1.0.4 or higher
- Internet Explorer 5.1 or higher

Apple Mac OS users need:

- Firefox 1.0.4 or higher
- Internet Explorer 5.1 or higher
- Safari 1.3 or higher

Settings and Plug-Ins

- Pop-ups must be disabled.
- JavaScript must be enabled.
- Session cookies must be enabled for your logged in session of our site to work properly.
- Java runtime must be enabled if you will be using the whiteboard screen capture tool in the SMARTHINKING.
- ActiveX must be enabled for the whiteboard screen capture tool in the SMARTHINKING and using Internet Explorer.
- Flash™ Player must be installed: version 8 or higher for Windows or Apple Mac OS X; version 7.0.19 or higher for Apple Mac OS 9.

Need help using SMARTHINKING? E-mail Customer Support at support@smarthinking.com or call (888) 430-7429 ext. 1