



Registration Fee Assessment Using Banner 7

Job Aid: Review a Student's Account on TSICSRV

Customer Service Inquiry Form (TSICSRV)

The Customer Service Inquiry Form (TSICSRV) form centralizes access to Student-related and Accounts Receivable-related information, which helps you to answer student-related questions. Student information is accessed using a series of links in the **Options** menu on this form.

Banner form

Customer Service Inquiry TSICSRV 7.1

ID: 543521234 James Carl Black Credit Limit: Holds: ☐ ☐ ☐

Last Term Registered: 200610 ☒ Sum by Effective Date

Account Summary

Detail Code	Description	Term	Charge	Payment	Balance	Effective Date
BKST	Bookstore Charge	200610	35.00		35.00	28-JUN-2006
PARK	Parking Fee	200610	100.00		100.00	28-JUN-2006
SGSP	General Activity Fee	200610	50.00		50.00	28-JUN-2006
T101	Undergraduate Tuition	200610	1,200.00		1,200.00	28-JUN-2006

Query Balance	Account Balance	Current Due	Other Memos
1,385.00	1,385.00	1,385.00	.00
Financial Aid: <input type="checkbox"/>	Financial Aid Memo Balance	Authorized Aid Balance	NSF
	.00	.00	0

Record: 1/4 | ... | <OSC>



Registration Fee Assessment Using Banner 7

Job Aid: Review a Student's Account on TSICSRV (Continued)

Procedure

Follow these steps to review a student's account on TSICSRV.

Step	Action
1	Access the Customer Service Inquiry Form (TSICSRV).
2	Enter 543521234 in the ID field.
3	Perform a Next Block function. <u>Note:</u> You do not need to enter any data on this form. Scroll down or right to review more data.
4	Click the Exit icon.